

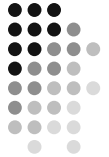
Security and Cybercrime

Chapter 6
Cases 6.1 through 6.6
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Second Edition



Case 6.1 – The Disgruntled Consultant

Overview and Study Questions



Case 6.1 – The Disgruntled Consultant



- Overview
 - Don Chase, a consultant for a computer consulting firm called TTI, is fired after 10 years of service. In the wake of some confusion after his dismissal, he dials into the company's system from his home and disables the only copy of a cash management application for the Northwest Commerce bank. The bank has been told that the application is ready for delivery but it will take weeks to fix the damage resulting from Chase's illicit foray into this program.

Case 6.1 – Study Questions



- What do you think about Chase's actions? Does his plight evoke any sympathy?
- How could TTI improve its security policies and its procedures for dismissing employees?
- What should Dr. Bluestein say to his client, the Commerce Bank? Should he be open about what went wrong or tell the executives at Commerce something else?

Case 6.1 – Study Questions



- Is TTI liable, that is, responsible or accountable for Chase's reckless actions? If so, should it compensate the bank in some way for the delay in delivering the cash management application?

Case 6.2 – Security Breach at IKON

Overview and Study Questions



Case 6.3 – A Harmless Prank

Overview and Study Questions



Case 6.4 – Interview with a Hacker

Overview and Study Questions



Case 6.4 – Interview with a Hacker



- Overview
 - The purpose of this case is to let students react to the "hacker ethic" philosophy that emerges in this interview. Essentially, that philosophy still condones electronic trespassing as an acceptable activity. It views the Internet as a "playground" and a learning opportunity, and, if there are security lapses at certain sites this ethic suggests that it's permissible to exploit them.

Case 6.4 – Study Questions



- From your own experience, is this viewpoint widespread?
- If you were having a similar conversation with Mr. Jones, how would you respond to his arguments? If you disagree with his positions what sort of counter arguments would you offer?

Case 6.4 – Study Questions



- In particular how do you assess the distinction between just snooping around on the Internet, which Jones finds perfectly acceptable, and theft or destruction of property?

Case 6.5 – The Case of Craig Neidorf

Overview and Study Questions



Case 6.6 - Hacktivism

Overview and Study Questions

